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**REGIONAL ADVISORY COUNCIL AGENDA**  
**Tuesday, January 15, 2019**  
**9:00 a.m.**  
**VRT Board Room - 700 NE 2<sup>nd</sup> Street - Meridian, Idaho**

*Vision Statement: We envision an accessible regional transportation system that is built upon meaningful stakeholder input and feedback.*

*Mission Statement: The Regional Advisory Council's mission is to use a customer-centered approach to ensure that VRT's policies, services, and outreach meet the mobility needs of the community.*

### **I. CALLING OF THE ROLL**

- **Welcome and Customer/Constituent Experiences**
- **Member and Committee Reports and Updates – Reports/Liaisons with Other Groups**

The website for the ACHD ADA Advisory Committee is:

<http://www.achdidaho.org/Departments/Committees/ADA.aspx>

### **II. AGENDA ADDITIONS/CHANGES**

### **III. CONSENT AGENDA**

*Items on the Consent Agenda are Action Items and will be enacted by one motion. There will be no separate discussion on these items unless a member requests the item be removed from the Consent Agenda and placed under Action Items.*

#### **A. Minutes of December 18, 2018 Regional Advisory Council Meeting**      **Θ Pages 4-7**

*Members will review for approval minutes from December 18, 2018 RAC meeting.*

### **IV. PUBLIC COMMENT (Comments will be limited to no more than three (3) minutes.)**

### **V. POLICY ACTIVITIES - ACTION/INFORMATION ITEM)**

#### **A. INFORMATION: Bus Stops - Accessibility, Prioritization and Review** Θ

**Pages 8-11    Jacob Hassard**

*RAC members will review the Performance Accountability Framework and receive information on VRT's processes for prioritizing and tracking bus stop improvements.*

#### **B. INFORMATION: Fare Simplification and Pass Programs** Θ **Pages 12-13** Rhonda Jalbert

*VRT staff will present an update on the categories and schedule for the Fare Simplification and Pass Program Project.*

**C. INFORMATION: FY 2020 Service Change Objectives** ☉ Pages 14-15 Stephen Hunt  
*VRT staff will review service change objectives for FY 2020, including potential service expansion.*

**VI. SERVICE/PROGRAM ACTIVITIES – ACTION/INFORMATION ITEM**

**A. INFORMATION: Performance Measures - Annual Report** ☉ Page 16 Brian Parker  
*The Performance Measures annual report will be distributed at the January 15 Regional Advisory Council meeting.*

**VII. OUTREACH ACTIVITIES – ACTION/INFORMATION ITEM**

**VIII. DEPARTMENT/STAFF REPORTS**

**A. Department/Staff Reports** ☉ Page 17-27  
*Department/Staff reports from the 1/7/2019 Executive Board Meeting are included for information.*

**IX. ADJOURNMENT**

**☉ = Attachment**

*Agenda order is subject to change.*

**NEXT REGIONAL ADVISORY COUNCIL MEETING:**

Tuesday, February 19, 2019  
11:00 a.m.  
VRT Board Room  
700 NE 2<sup>nd</sup> Street  
Meridian, ID

**For questions or comments regarding this agenda, please contact Kelli Badesheim  
At 258-2712 or email [kbadesheim@valleyregionaltransit.org](mailto:kbadesheim@valleyregionaltransit.org)**

*Arrangements for auxiliary aids and services necessary for effective communication for qualified persons with disabilities or language assistance requests need to be made as soon as possible, but no later than three working days before the scheduled meeting. Please contact Mark Carnopis, Community Relations Manager at 258-2702 if an auxiliary aid is needed.*





















































**TOPIC:** Community Projects/Outreach Efforts Update

**DATE:** November 19, 2018

### Summary

This memo provides updates on current and future community outreach efforts, including those related to VRT Strategic Plan goals.

### VRT Strategic Plan

Goal 2 - Build community partnerships/build advocates for public transportation

- Regional Outreach Toolkit and Speakers Bureau

Goal 3 – Build institutional and regional capacity

- Secure and Stable Funding Sources
  - Public transportation ambassadors and outreach campaign
  - Coalitions and partnerships

### Highlights:

» The 20<sup>th</sup> annual Stuff the Bus toy drive, held December 1, was a huge success. We set a new record – 10,880 toys!

» We also held two Regional Advisory Council Transportation Open Houses December 11 in Canyon County (Caldwell) and December 12 at Main Street Station. Elements of the events included information stations on existing traditional and specialized transportation options. RAC members and VRT staff were able to conduct one-on-one interviews with attendees to learn more about their organizations/agencies and existing transportation resources and current and future needs.

» I will schedule training sessions on Idaho's Public Meetings Law after the holiday season.

» My draft FY2019 Community Relations Plan is completed and under review.

» I am developing formal policies and procedures on federal requirements for outreach and education and will provide training to staff. I am also writing a SOP (standard operating procedures) guide for compliance requirements for public information.

**More Information:** Mark Carnopis, Community Relations Manager, 208 258-2702, or [mcarnopis@valleyregionaltransit.org](mailto:mcarnopis@valleyregionaltransit.org)