



Mobility Navigator Job Posting

Do you love to help people? Are you someone who likes to teach? **Do you enjoy working with organizations and people from all walks of life?**

Check out the Mobility Navigator position below:

Valley Regional Transit is looking for someone who will work with a variety of customers to assist individuals and groups navigate the available transportation mobility choices. This position works with employers, human service agencies and community groups to develop pass programs, conduct marketing, outreach and education activities, identify gaps in service and provide supports that help remove barriers to accessing the best mobility choices for the customers.

The ideal candidate will possess a minimum of a high school diploma or equivalent and 2 years of experience in transportation services, nonprofit human services, or governmental services. A Bachelor's degree in a related field is preferred. This person will possess strong organizational skills and is able to effectively communicate with people from varied backgrounds. We would like someone who loves serving the community through transportation and has a passion for helping others.

Valley Regional Transit (VRT) is the regional public transportation authority for Ada and Canyon counties in southwest Idaho. Its main responsibilities are to coordinate transit services in the two-county area and develop and implement a regional public transportation system.

VRT owns the public bus system that provides service in Boise/Garden City, and contracts with a private firm to manage its operations. In addition, VRT contracts for transit services in Nampa/Caldwell and between Ada and Canyon Counties.

Want more information? Read on:

RESPONSIBILITIES:

- Works with groups and individuals to identify mobility needs and design navigation programs.
- Compiles data and creates reports on program performance measures.
- Builds and maintains strong networks with all customer groups.
- Develops and administers contracts with community groups for pass programs and other navigation services related to mobility choices.
- Develops and implements targeted marketing tactics, tools, and education programs for commuters of all ages and stages of life.
- Conducts traveler orientation activities and identifies travel orientation needs for various customer groups.

- Plans and staffs transportation fairs and other events designed to market and educate the public about regional mobility choices.
- Identifies and documents safety concerns and gaps in mobility services, programs, and infrastructure that create barriers for individuals or groups to access the region's mobility choices.
- Participates on internal and cross-functional teams to coordinate programs, equipment and support functions.
- Provides timely, respectful and thorough customer service to internal and external customers.
- Provides verbal and written reports to Valley Regional Transit leadership, committees and communities.
- Provides support to customer service, transportation coordination and other operations functions as needed and directed by supervisor.
- Maintains working knowledge of local, state and federal regulations directly pertaining to navigation activities.
- Maintains a professional and courteous demeanor at all times.
- Dependable and a self-starter.

ESSENTIAL FUNCTIONS:

The Americans with Disabilities Act (ADA) considers "essential functions" as one of the following: 1) the reason the position exists; 2) there are limited number of other employees available to perform the function; 3) highly specialized duties, and the person is hired for this special expertise.

- Often requires driving a vehicle and navigating into various facilities or building
- Frequently involves sitting, using hands to handle or feel, reaching with hands and arms, talking and hearing.
- Must be able to sit in front of a computer for long periods of time.
- Involves light physical activity performing non-strenuous daily activities of primarily administrative nature.

Salary: Begins at \$18.51 per hour with consideration given for experience.

Benefits: Health, Dental, and Vision Insurance. Holiday pay, sick and vacation leave. Disability and PERSI retirement plan.

To apply for this position, please send your resume and cover sheet to jobs@weaver-solutions.com

Position is open until filled.

Valley Regional Transit is an equal opportunity employer.