

Door-to-door shared ride service for older adults & persons with disabilities



VRT • beyond access

Common Questions

What is VRT Beyond Access?

VRT Beyond Access is a new service offering a convenient way to book rides through the Treasure Valley. VRT Beyond Access requests that can be completed entirely by VRT Access *must* be booked as VRT Access trips.

Where can I ride?

VRT Beyond Access takes you door-to-door in and between Canyon and Ada counties within a designated service area.

What does it cost me?

VRT Beyond Access is a **no-cost** service for those who qualify.

How do I qualify?

To qualify for Beyond Access, passengers must first apply for VRT Access through VRT's third-party partner ADA Ride. Please visit ADARide.com or call (877)232-7433 to apply. If you qualify for VRT Access, you automatically qualify for VRT Beyond Access. If you do not qualify for VRT Access but are 60 or older, you qualify for VRT Beyond Access.

Call customer service for more detailed information

MON 7AM- -FRI 6PM

BOOK YOUR TRIP



VRT Customer Service
208-345-7433



VRT Website
rideVRT.org/booking



Mobile Application
VRT Booking App
Available free where you get your apps.

CUSTOMER SERVICE

208-345-7433



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